

Kaiser Permanente



The Value of Kaiser Permanente and PHIP Partnership

Enhanced plans

- Lower copays for: office visits, inpatient hospitalization, outpatient surgery, MRI/CT/PET scans, and ambulance
- Lower out-of-pocket maximum
- Vision hardware benefit
- International travel benefit

Enhanced Part D prescription coverage

- Provides broader coverage than the plan we offer to the general public

Kaiser Permanente

How Our Plan Works

Providers at Kaiser Permanente

- All of your care in one integrated care delivery system
- Roughly 400 primary care providers and more than 500 specialists
- You choose your Kaiser Permanente provider

Medical offices and hospitals

- 33 medical offices from Longview to Salem
- Kaiser Sunnyside Medical Center on the eastside of Portland, and four other contracted hospitals
- Westside Medical Center due to open in 2013

Kaiser Permanente – Medical Plan

How Our Plan Works

Copays for most services, no deductible

- Know the cost of your services

Vision coverage

- Routine eye exams
- Medicare members have a \$100 vision hardware allowance

Urgent and emergency care

- In service area – use Kaiser urgent care facilities and hospitals
- Advice nurses available 24 hours a day
- Coverage worldwide when you travel
- Visiting member services in other KP regions

Medicare members also have a travel benefit

Kaiser Permanente Emergency and Travel Benefits

Emergency Room (Worldwide coverage)	\$50 copay
Urgent Care (Worldwide coverage)	\$15 copay
Ambulance (Worldwide, air or ground)	\$50 copay
Out of Area Travel: Within the USA	Care in other KP regions or Group Health Cooperative service area. Also see Travel benefit below which applies within USA and internationally.
Out of Area Travel: Outside the USA (Medicare members only)	Travel benefit: Covers ER, urgent care & ambulance worldwide. Covers routine, preventive & follow-up care outside Kaiser network at 20% coinsurance, up to \$1,000 annual plan-paid benefit maximum.

Kaiser Permanente Special Benefits and Services

KP HealthConnect

- All your Kaiser Permanente providers have real time access to the same electronic medical record
- Improves care delivery and reduces errors

My Health Manager

- Your personal health record online at www.kp.org
- Communicate with your doctor
- View most lab results online
- Order prescription refills
- Schedule, cancel, or review routine appointments

Kaiser Permanente Special Benefits and Services

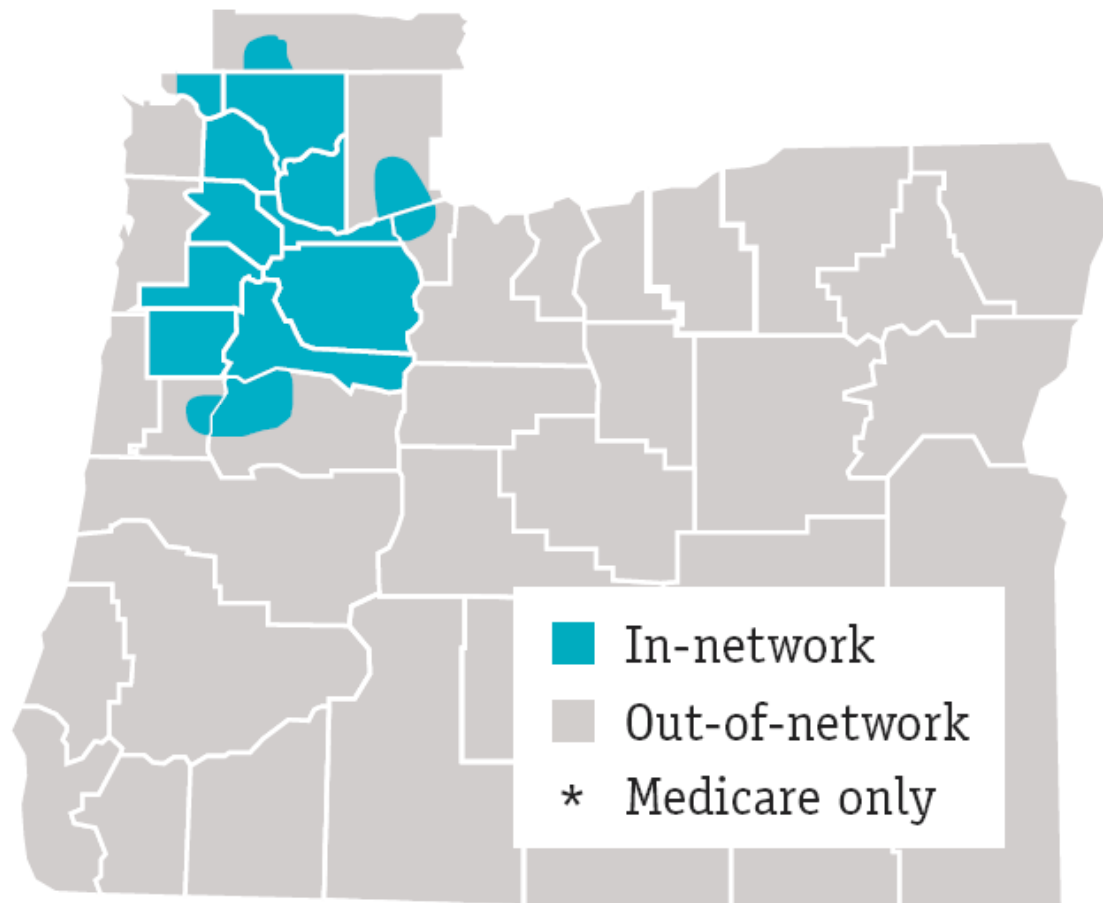
Silver&Fit® Program

- Free membership at participating fitness clubs or a home fitness kit for those who prefer not to go to a club
- Hundreds of fitness clubs/exercise facilities, including Curves®, 24 Hour Fitness®, community centers and more

CHP Active & Healthy discounts (www.chpactiveandhealthy.com)

- Over 270 fitness clubs
- Trail Blazer games and other professional sporting events
- First-run movies
- Alternative care
- Live theatre and symphony performances
- Weight loss programs

Kaiser Permanente Northwest Region Service Area



SERVICE AREA:

Benton: 97330, 97331, 97333, 97339, 97370;
Clackamas; Clark; Columbia; Cowlitz; Hood
River: 97014, 97031*, 97041*, 97044*; Lewis:
98591, 98593, 98596; Linn: 97321, 97322, 97335,
97355, 97358, 97360, 97374, 97389; Marion;
Multnomah; Polk; Skamania: 98605*, 98610*,
98639, 98648, 98651*, 98671*; Wahkiakum: 98612,
98647; Washington; Yamhill

Kaiser Permanente

2012 Medicare Plan Changes

- Routine physical exam and the personalized prevention plan services will be consolidated into an Annual Wellness Exam as defined by Medicare. This exam will be covered in full.
- Physician-referred acupuncture services are excluded
- Injectable Part D immunization serum will be covered at no charge

Kaiser Permanente Informed Choices

- All of your care in one connected system with electronic medical records and quality providers
- Fixed copays for most services = predictable costs
- Urgent and emergency coverage worldwide, plus Medicare members have additional travel coverage
- Access your own health information and other wellness tools - www.kp.org