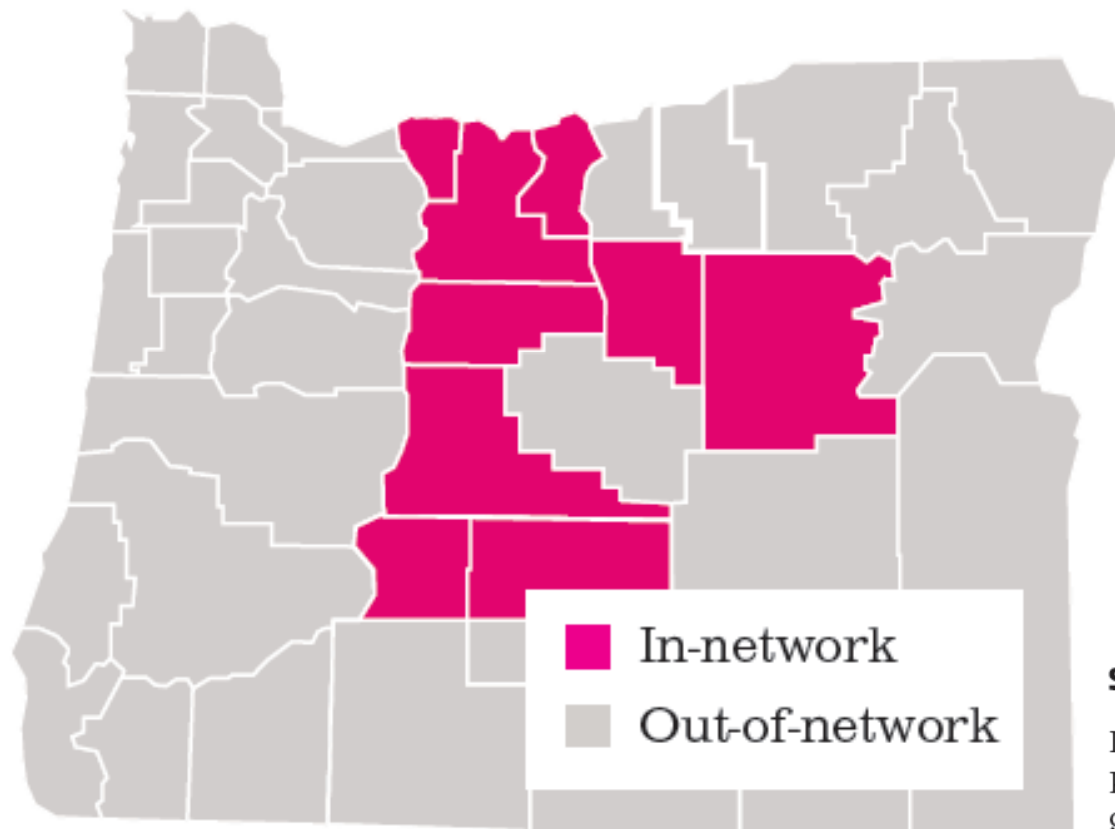


PacificSource



PacificSource Medicare Service Area



SERVICE AREA:

Deschutes; Grant; Hood River; Jefferson;
Klamath: 97731, 97733, 97737, 97739; Lake: 97638,
97641, 97735, 97739; Sherman; Wasco; Wheeler

The Value of PacificSource and the PHIP Partnership

Enhanced plans

- Hospital stays
- Specialist office visits
- Chiropractor visits
- Physical therapy

Lower out-of-pocket costs for:

- Outpatient surgery
- Durable medical equipment
- Advanced imaging (MRI, CT, PET scans)
- Skilled nursing facilities

Enhanced Part D prescription coverage *(administered by ODS)*

- Broader list of covered prescriptions
- No coverage gap
- Maximum copay of \$150 per 30 day prescription

PacificSource

How Our Plan Works

- Use network providers for most services
 - Plan accepted by over 90% of local providers (600+)
 - Accepted by every hospital in our membership area also: OHSU, Oregon Clinic, Legacy Emanuel and Good Samaritan in Portland
- Choose your own doctor, change as desired
- Freedom to see specialists without a referral
- Travel coverage throughout the US and worldwide

PacificSource

How Our Plan Works

Predictable and affordable out-of-pocket costs

- No Deductibles
- No surprise bills!
 - Fixed copay or \$0 copay for covered medical services
- Safety net of \$3,400 out-of-pocket maximum
- Virtually no paperwork

PacificSource Special Attributes

Additional services not covered by Medicare

- Annual routine physicals - \$0 copay (including lab tests)
- Eyeglass benefits
- Jenny Craig discounts
- HealthCoachForMe – online virtual health coach

PacificSource Traditional Plan Special Attributes

Quality of care

- Quality improvement programs – to improve quality of care
- Care management and coordination
- Doctor access to evidence-based care guidelines
“Up-To-Date”

Quality of service

- Live telephone answering
- Local customer service by phone 7am-8pm
- Personal assistance in Bend and The Dalles

PacificSource Medicare Emergency and Travel Benefits

Emergency Room (Worldwide coverage)	\$50 copay
Urgent Care (Worldwide coverage)	\$15 copay
Ambulance - ground or air (Worldwide coverage)	\$50 copay
Out of Area Travel: Inside the U.S.A.	ER, urgent care and ambulance
Out of Area Travel: Outside the U.S.A.	ER, urgent care and ambulance

PacificSource Medicare

2012 Medicare Plan Changes

- Annual Routine Physical – now \$0 copay
- Medicare “Annual Wellness Visit” new benefit
- \$0 copay

PacificSource Medicare Informed Choices

- **Can I get in to see a doctor?**
 - **YES** – Over 90% of the doctors in the membership area are contracted with PacificSource Medicare
- **Can I see specialists without a referral?**
 - **YES** – There are no referrals needed to see contracted specialists
- **Am I covered when I travel?**
 - **YES** – You are covered worldwide for unexpected medical situations that need immediate attention.